

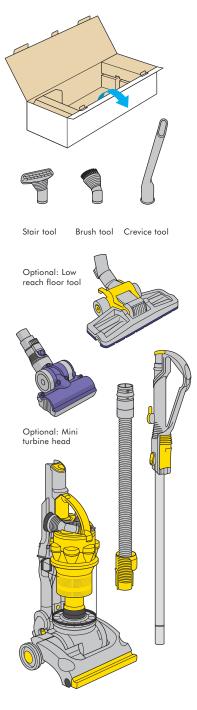


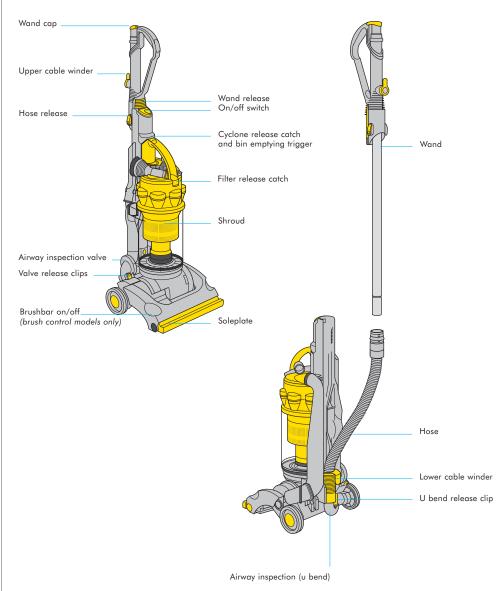
### Box contents



## Important information

- Please see the back of the manual for optional accessories.
- If you have any questions, please call the Dyson helpline (details on back page) or log onto www.dyson.com



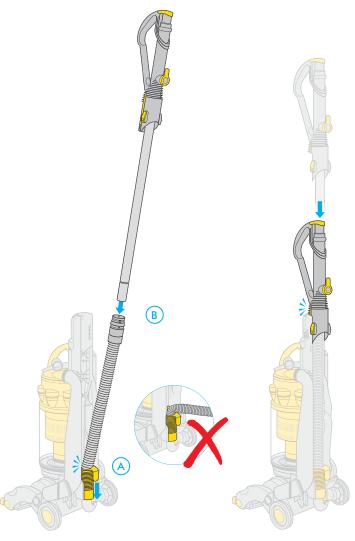


# Assembling your Dyson vacuum cleaner



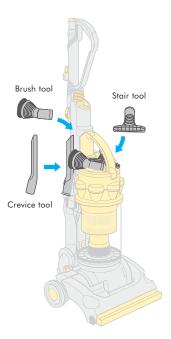
## 1 Important information

- Ensure the wand cap is closed.
- Ensure hose is kept straight when inserting wand into hose.

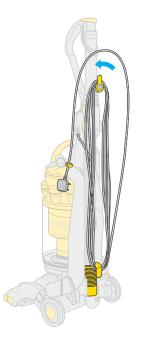


- **A** Slide hose into runners at back of machine and click into place.
- **B** Slide wand straight down in to hose until it clicks into place.

Click wand handle into top of machine.



Click tools into place.



Wind cable anti-clockwise around cable winders and secure with clip.

### Using your Dyson vacuum cleaner

### /!\ Important information

- The machine is intended for domestic use only.
- Fine dust such as plaster dust should only be vacuumed in very small amounts.
- **Do not** press the cyclone release catch whilst carrying the machine or it could fall and cause injury.
- Ensure the cyclone is secured to the machine.
- **Do not** shake the machine whilst carrying or it could fall and cause injury.
- Keep hair and loose fabrics away from wand cap when machine is on.

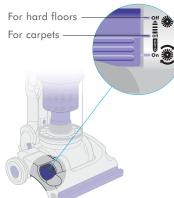
### Anti-jam brushbar

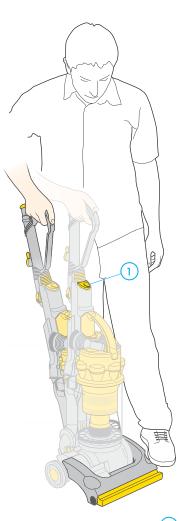
(models with brush control)

DC14 models without brush control are not suitable for hard floors, as the brushbar cannot be turned off.

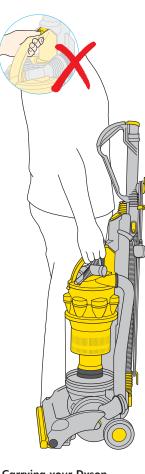
We recommend brush control models for homes with mixed flooring.

Ensure the machine is fully upright before adjusting the setting.



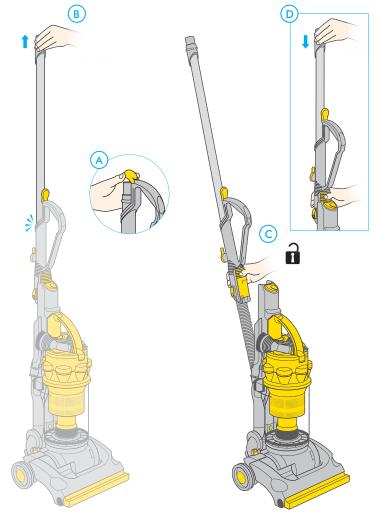


Plug in and press on/off button. Push cleaner head down with foot and pull handle towards you.



Carrying your Dyson

Ensure machine is upright before carrying. Use the carry handle at the top of the cyclone to lift.



#### Telescope Reach™ Wand

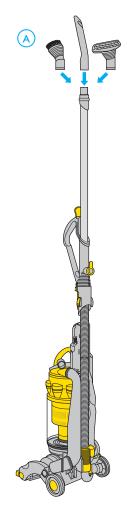
- **A** Lift up wand cap.
- **B** Pull metal wand from inside handle until it clicks.
- **C** Press button to release hose and wand handle from machine.
- **D** To push wand back inside hose, ensure hose is straight. Press the release catch and push wand back inside wand handle.

### Using your Dyson vacuum cleaner



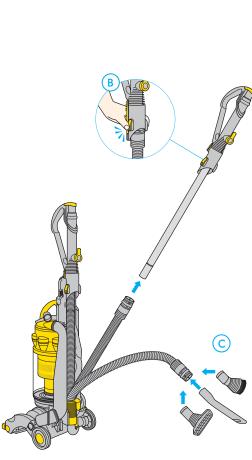
## Important information

- Ensure machine is in upright position before using tools.
- Ensure hair and loose clothing are kept clear of wand cap when machine is switched on.
- Ensure wand cap is closed, unless using with tools.
- Powerful suction can cause the hose to 'pull back'. Please take care when cleaning stairs.



#### Wand mode

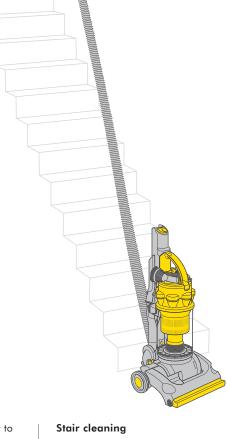
**A** Tools can be fitted directly to the end of the wand for hard-to-reach places.



#### Hose mode

**B** With wand extended, press side buttons to remove wand handle from the hose.

**C** The tools can be fitted directly to the end of the hose.



Always work with the machine at the bottom of the stairs.

## Emptying the clear bin™



### ! Important information

• Turn power off and unplug before emptying the bin.



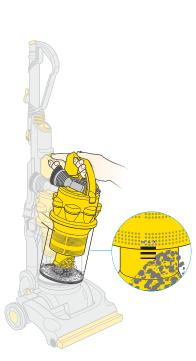
• Do not use the machine without the clear bin™ in place.



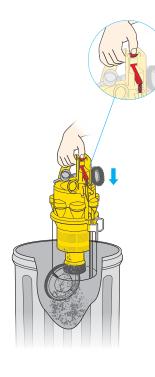
considers that this product may in proper use reduce exposure to Both House Dust Mite (Der p 1)

and Cat Allergen (Fel d 1). It is strongly recommended that a sensitive person should take care when emptying the clear bin. We recommend the manufacturer's emptying instructions should be strictly followed.

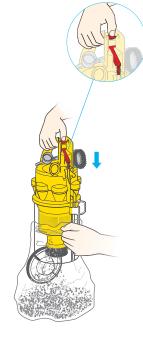
The British Allergy Foundation is a UK national charity (Charity Reg. No. 1003726) founded in 1991 with the aim of improving awareness, prevention and treatment of allergies.



Empty bin as soon as the MAX mark is reached. Press catch to release cyclone and bin from the machine.



Option 1 Push the button as shown to empty directly into dustbin.



Option 2 Emptying into bag is recommended for allergy sufferers. Place bin in bag and push button.



Let the dust settle and close bin base securely before removing from bag and refitting bin on machine.

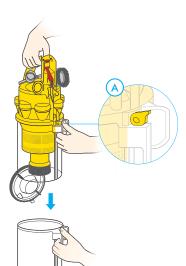


## Cleaning the clear bin™



### / Important information

- Do not use detergents, polishes or freshening products.
- Do not immerse the cleaner in water.
- Ensure the bin is completely dry before refitting.











Ensure bin is empty and bin base is open. Press catch A to release the clear bin from the cyclone.

Clean shroud with a cloth or dry brush to remove fluff.

### Cleaning the clear bin™ (optional)

- Ensure bin is empty and bin base is open.
- Rinse with cold water only.
- Ensure bin is dry before replacing.

### Re-assembling the clear bin™

- A Holding carry handle, fit cyclone assembly inside the bin.
- **B** Line up the front and rear guides and push down to secure.

### Washing the filter at least every 6 months



### / Important information

Turn power off and unplug before emptying the bin



Check your filter regularly and wash at least every six months.

The filter may require more frequent washing if vacuuming fine dust.

Do not use the machine without the filter in place.

Do not use detergent.

Do not put the filter in the dishwasher, washing machine, oven, tumble dryer, microwave or near a naked flame.



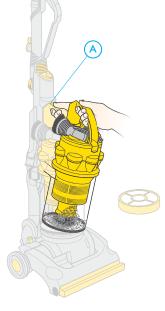












Remove cyclone from machine. Press catch  ${\bf A}$  to release cyclone pack.



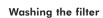










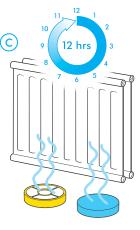


A Separate blue filter and yellow case.

- Wash filter and case in cold water only.
- Only wash blue foam and yellow case.
- Do not use detergent.
- Do not put the filter assembly in the dishwasher, washing machine, oven, tumble dryer, microwave or near a naked flame.







- **B** Wash filter and case in cold water only. Repeat until water runs clear.
- **C** Dry for at least 12 hours or overnight. Ensure filter is completely dry before refitting onto the machine.

### Finding blockages



### !\ Important information

• Turn power off and unplug before checking for blockages.



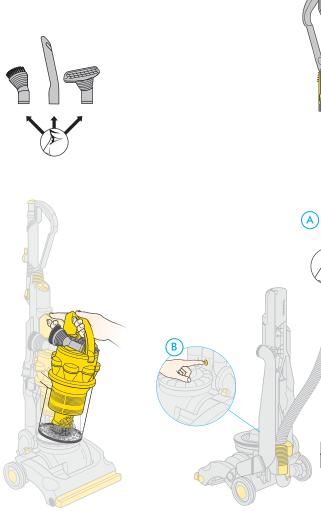
• If any part of the machine becomes blocked, it may automatically shut off. Unplug machine and clear blockage before restarting.

is not covered by your machine's guarantee. (Keep your proof of purchase safe.) Beware of sharp objects when clearing blockages.

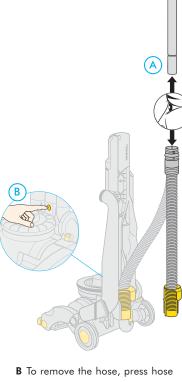
Please note: Clearing blockages

Refit all parts of the machine securely before using it.

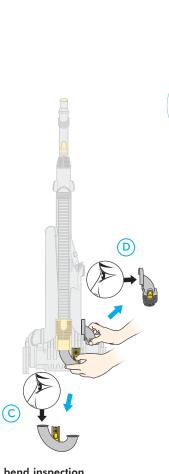
On models with brush control, a ratchet noise warns that the brushbar is obstructed. Ensure machine is disconnected from the power supply before clearing the obstruction.



A Check tools, wand and hose are clear of blockages.



release button at front of machine and slide hose out.

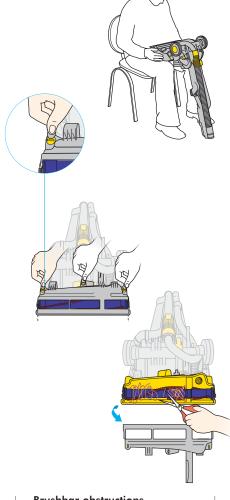


#### U bend inspection

C Tilt machine forward, slide out U bend and check inside for blockages.

### Airway inspection valve

**D** Squeeze release catches and check inside for blockages.



#### **Brushbar obstructions**

Remove wand and cyclone assembly and turn machine upside down. Undo fasteners using a coin and remove soleplate.

Remove fluff and hair from brushbar. Rest the 3 tabs on inside of yellow bumper and replace soleplate, tightening the fasteners.

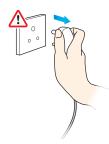
Ensure soleplate is in correct position before use.

### Changing/fitting the belt (machines without brush control)



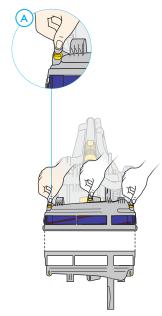
## 1mportant information

• Turn power off, unplug machine and allow machine to cool for 1 hour before changing/fitting



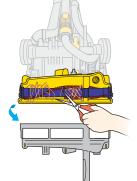
• Ensure soleplate is in correct position before use.

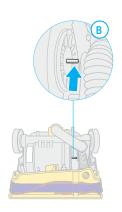




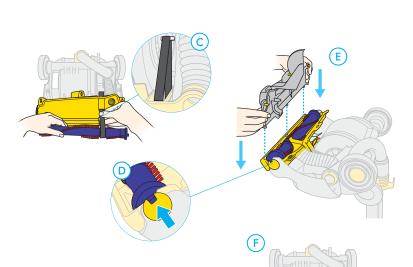
Remove wand and cyclone assembly and turn machine upside down.

A Undo fasteners using a coin and remove soleplate.





B Remove fluff and hair from brushbar and check metal spindle is clean.



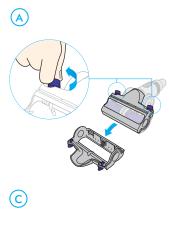
- C To replace the belt, remove the brushbar, loop belt around brushbar and feed through hole. Using back of cleaner as a lever, loop belt around thumb. Turn the belt 90 degrees, stretch and release over spindle. Belt must be free of twists as shown.
- D Replace the brushbar and check end caps are secure. Rotate the brushbar to centralise belt.
- **E** Rest the 3 tabs on inside of yellow bumper and replace soleplate, tightening the fasteners.
- **F** Ensure soleplate is in correct position before use.

Maintaining the mini turbine head (supplied with certain models or available as an accessory)



## 1mportant information

• Remove mini turbine head from machine before carrying out maintenance.









- **A** Release catches and remove the soleplate.
- **B** Remove both brushbars and clear away thread and hair.
- **C** To re-assemble, match the arrows on the brushbar to the arrows on the central support.
- **D** Align front of soleplate with front of tool and secure all 2 catches.

#### **Dyson customer care**



### /!\ Important information

If you have a query about your Dyson, call the Dyson Helpline with your serial number (found underneath the machine).

#### Important Information

Take care to ensure objects or body parts are not inserted into the cleaner head.

This appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure they do not play with the appliance.

The plug must be removed from the socket outlet before cleaning or maintaining the appliance.

Check to ensure your electricity supply corresponds to that shown on the rating plate, which can be found underneath the machine between the wheels. The machine must only be used as rated.

If the supply cable or the cleaner is damaged, disconnect from the socket immediately. The cable must be replaced by Dyson Ltd or our appointed agent to avoid a hazard.

Do not use the cleaner if the cable or plug are damaged or if the cleaner has been damaged, dropped or has come in to contact with water or any other liquid. In these cases, contact the Helpline.

When vacuuming, certain carpets may generate small static charges in the clear bin. These are entirely harmless and not associated with the power supply.

Do not use the cleaner if any parts appear to be faulty, missing or damaged.

Do not carry out any maintenance work other than that shown in this manual or advised by the Helpline, and do not put anything into the openings or moving parts of the machine.

Only use parts recommended by Dyson: failure to do so could invalidate your guarantee.

If you have a guery about your Dyson, call the Dyson Helpline with your serial number, which can be found on the rating plate underneath the machine

#### European conformity information

A sample of this product has been tested and found to be in conformity with the following European Directives: 73/23/EEC Low voltage (safety) Directive, 93/68/EEC CE Marking Directive, 89/336/EEC EMC Directive



Do not pull on the



naked flame.

Do not pick up

water or liquids

Do not use near

Do not put your hands near the brushbar when in use.



Do not leave cleaner near heat



Do not run over

Do not pick up burning objects

US 6,835,222

GB 2372435

AU 637 272

JP 2004-520139

US 2004-068827 GB2372436

AU 2002-225232

#### PATENTS AND PATENT APPLICATIONS

US 2004/0128789 EP1361813 JP 2004-537336 JP 2002-567126 EP1361812 US 2004-0068829 AU 2003269161 CA 2,497,762 EP1542574 JP 2004-539183 AU 757043 EP 1052923 US 10/528,804 WO 2004/028329 JP 2001-525208 AU 2003269349 EP 1542576 US 6,691,849 GB0326102.1 JP 2004-539173 AU 2002226556 AU 744408 FP1370172 IP 2004-528876 FP1119282 JP 2002-527132 US 2004-0074213 US 5,078,761 US 6,519,807 AU 2002225207 AU 2002231965 EP1361814

the cable.

REGISTERED DESIGNS AND DESIGN APPLICATIONS AU154578 GB 3012888 EP 000090865-0001 JP 1213916

#### DC14 accessories

These items can be used with your DC14. For further information visit the Dyson website www.dyson.com.



Hard floor tool For improved pick-up on hard floors.



Flexi crevice tool Extends and flexes into awkward gaps.



Low reach floor tool

For easier cleaning under low furniture.



#### Mattress tool

Removes dirt and dust mites from mattresses and upholstery.



Mini turbine head Picks up pet hair and dirt from stairs and upholstery.



#### Stubborn dirt brush

With stiff bristles for driedin and stubborn dirt.



#### Soft dusting brush

Soft bristles to gently dust around the home.



### Carpet cleaning kit

Keeps new carpets looking new.

### **Dyson Customer Care**

Every new Dyson domestic vacuum cleaner has a 2 year guarantee.

If you have a query about your Dyson, call the Dyson Helpline with your serial number and details of when/where you bought the cleaner.

Most queries can be solved over the 'phone by one of our trained Helpline staff.

If your cleaner needs attention from our engineers, we aim to have it repaired and tested within 3-5 working days.

Your serial number can be found on the rating plate, which is underneath the machine.



Note your serial number for future reference:

# ( dyson Helpline

### AU 1800 239 766

Mon – Fri 8am – 6pm Sat - Sun 8.30am - 4.00pm e-mail: customercare@dyson.com.au PO Box 2175, Taren Point, NSW 2229.

#### NZ 0800 397 667

Mon-Fri 8.30am-5pm e-mail: dyson@averyrobinson.co.nz Unit F, 151D Marua Road, Ellerslie, Auckland, New Zealand.

#### SA **021-551 5760**

e-mail: help@creativehousewares.co.za P.O. Box 37153, Chempet, 7442, South Africa

### UK 08705 275 104

7 days a week 8am – 8pm e-mail: service@dyson.com Tetbury Hill, Malmesbury, Wilts SN16 ORP

### IRL (01) 475 7109

Visit the Dyson website for product information and to order accessories and spares.

### www.dyson.com